

## ***Wholesale Drivetrain Core policy***

1. Unless prior arrangements have been made, all invoices are to be paid in full including any core charges. Short paying core charges will no longer be acceptable. Any core being returned for credit against an invoice where the core charge has been "short paid" will be subject to a 50% reduction in the core credit allowance.
2. All cores must be returned within 45 days of the original invoice date to be eligible for full credit. Any core returned after 45 days up to 90 days will be subject to a \$100.00 late fee, which will be deducted from the core credit allowance. Cores will be deducted from your core bank after 90 days and will no longer be eligible for credit unless prior arrangements have been made.
3. If you are stocking units at your facility, you must notify us in writing within 24 hours of selling a unit to your customer. This information should include your company name, location, phone number, contact name, the unit model number, our serial number and the date of sale to your customer.
4. All cores are to be returned via carrier of our choice. You should receive a packet with any remand unit that you purchase that will contain a Bill of Lading that is already completed for our desired freight carrier in your region. You will need to package the core appropriately either on a pallet or in a box for shipping. When the core is ready to be returned, contact the carrier that we have suggested to schedule pick-up. Do not return cores using a non-approved freight carrier as any extra freight charges that we incur will be charged back to your account.
5. All cores are to be returned with our core tag attached. You will find this core tag in the same packet as the Bill of Lading, or it may be in a clear packing list envelope on the unit itself. Please make sure that this core tag is securely attached to the core upon return as this helps to insure that the core credit is applied to the correct account and towards the correct invoice. It is also helpful to have some kind of identification such as a shipping label or tag attached to the core to help us identify where the core came from.
6. All cores are subject to a visual inspection upon return. Some cores may be subject to a reduced credit allowance based on the following criteria. Transmissions with a visibly broken main case will be subject up to a \$600.00 reduction in your core credit allowance. Differentials with a visibly bad or broken carrier & caps are subject up to a \$250.00 reduction in your core credit allowance. Any transmission or differential that is burned up due to improper lube levels, units that have been exposed to fire or units that have severe rust as a result of prolonged weather exposure will not be acceptable for any core credit allowance. When these cases arise, you will be notified by phone. Any cores that we will not accept may be returned to you at your expense, or scrapped at your discretion. Please carefully inspect the cores that you receive from your customers. If there are any questions or concerns on core credit allowances, please contact your customer service representative at GDTS for more information.
7. All cores must be like for like, unless prior arrangements have been made.
8. Cores may be returned unassembled, but must be reasonably packaged and 100% complete.